

**PLEASE READ CAREFULLY!**

**Malthouse Dog Boarding**

**General Information**

We need as much information as possible about your dog and any information so that we can offer your dog as much as possible while with us at Malthouse Dog Boarding. Please complete EVERY section in as much depth as possible. Prior to arrival if possible.

Emergency contact details: Please make sure these are details of someone in the United Kingdom at the time of leaving your dog and keep updated contact details or ensure we always have them on a slip of paper to file away!

Vaccinations- It is your responsibility to keep your dogs up to date with vaccinations, not your vets! Please allow for your dog to stay at home for 2 WEEKS after having the kennel cough vaccine. Kennel Cough is an additional vaccine and you need to make your vets aware that your pooch requires it. As part of an update to Malthouse Dog Boarding, we will be sending reminders regarding vaccinations. ALL changes need to be uploaded correctly onto your account and most importantly a photograph of your card needs to be sent to 07791564457.

Flea and worm treatment- Please DO NOT give your dog any flea or worm treatments within 48 hours of visiting Malthouse Dog Boarding.

Please let us know of ALL changes we need to be aware of, whether its feeding requirements, contact details, or your dog's behaviour, we need to know! Either let a member of staff know, send an email, or text 07791564457.

Parking- Please DO NOT park on the household/farm drive, we know this is the most convenient place to park, however, its difficult getting in and out, the family need to be able to always get their vehicles in and out, and the car park is more than big enough for everyone and is safe. If you need help carrying belongings over, please ask a member of staff for assistance before handing your dog over.

Drop Off and Collection- We have 2 time slots during the day. Please stick to your slot.

7-8:30AM

4-5:30PM

It is not 'optional' to arrive outside of these times, this is to keep the dogs as settled as possible throughout the day, however, if you are running slightly late or early please call or text 07791564457 and we will accommodate as best we can (you may have to wait). We understand if there is traffic etc. You will be charged for a late/early drop off or collection.

If you are visiting for the first time, please allow some time to chat with staff about your pooch so that we can assure your dog/s have the best introduction to Malthouse possible!

Tags, Collars, Harnesses and Leads are a LEGAL REQUIREMENT- PLEASE make sure all equipment is usable and safe. Your dog MUST have a collar and tag on when entering Malthouse. If your equipment is not in good condition, we will not use it, and you will be charged per day for collar. Harness, tag hire.

Cancellations- Any cancellations within 7 days of your booking will be charged in full. (Also in Disclaimer)

We would like to take this opportunity to thank you for choosing Malthouse Dog Boarding and we hope your pooch enjoys being a part of our gang!

Services on offer

Daycare

Dog Boarding

Dog Club

Grooming

Collections & Drop Offs

Dog Training

Dog Walking

Home Visits

To enquire about any services please contact us on 07791564457

**DOG INFORMATION FORM TO BE KEPT BY MALTHOUSE DOG BOARDING**

**Dogs Name:**

**Dogs Breed:**

**Age:**

**Sex:**

**Neutered? (Yes / No) Approximately how long ago/what age?**

**Owners full name and contact number:**

**Email address:**

**Owners Address:**

**Emergency contact name & number:**

**Vet name, address & phone number:**

**Has your dog been kennelled before?**

**Positive/negative experience?**



**Does your dog enjoy human contact? (cuddles?)**

**Number of dogs same household**

**Feeding requirements**

**Quantities:**

**Brand:**

**Hypoallergenic or other intolerances?**

**Time of day:**

**Are you happy for Malthouse Dog Boarding to add water to any food/meals to help keep your dog/s hydrated?**

**Medication (If applicable) Including any eye drops before arrival**

**Please inform us of ANY medical conditions/illnesses prior to arrival and state below**

**Is your dog on any other medication at home? If so, please state:**

**Behaviour: Please describe your dogs behaviour below in as much depth as possible to enable us to give your dog the best experience while staying with us at Malthouse Dog Boarding.**

**(eg.resource guarding/playful/loves toys/ball games)**

**DOG NAME :**

**OWNER NAME :**

**Disclaimer (MALHOUSE DOG BOARDING KEEP THIS COPY)**

- I understand that if my dog requires veterinary attention due to illness or injury; I give the right to MDB\* to take him/her to the vet specified overleaf or in exceptional circumstances, their vet, being Bellevue, Trudoxhill, Frome or Garston, Frome. I consent to euthanasia if recommended by the veterinarian.
- I understand that I am responsible for any cost incurred for veterinary care required.
- I understand that weight loss during boarding is not uncommon, even if the dog is eating normally. Dogs from the same household will be fed together unless advised otherwise.
- I understand that I am to provide my own dog food and have made known any special dietary requirements. MDB can feed treats and chews at their discretion. We have freezing/cooling storage if applicable.
- I am happy to provide my dog with bedding/ toys/ bowls etc. I will not hold MDB\* responsible for any lost or damaged items. I am happy for them to use their own if necessary.
- We are in the knowledge that our dog will be housed, given free time in field, and walked with other dogs for the duration of their stay unless we are advised otherwise.
- It is MDB discretion which dogs are walked/given free time together.
- By confirming my dog is allowed off the lead I will not hold MDB responsible for any resulting incidents.
- Dogs from the same household can share a kennel (if applicable)
- MDB have permission to separate dogs from the same home if they see fit.
- MDB are allowed to administer medication as advised by owner or veterinary surgery.
- My dog is routinely wormed and treated for fleas but I consent MDB to treat for any fleas, ticks or parasites if necessary.
- My dogs vaccines and annual boosters are up to date, including kennel cough, which I understand is an additional vaccine.
- I will keep my online booking account up to date with any relevant changes each time my dog stays.
- I understand MDB will charge £5.00 per day if my dog does NOT arrive with a collar, and a tag (this is a legal requirement)
- Deposits are non-refundable, cancelled bookings within 7 days will be charged in full.

\*Malthouse Dog Boarding – MDB

**Signed .....**

**Date .....**

## **Disclaimer (DOG OWNER)**

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- It is MDB discretion which dogs are walked/given free time together.
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I give MDB permission to feed my dogs in the same kennel if housed together.

- Dogs from the same household can share a kennel (if applicable)
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- MDB are allowed to administer medication as advised by owner or veterinary surgery.
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